

Dear Patient,

As a valued member of our Health Central Women's Care patient community, we appreciate the trust you place in us and want to inform you about how we are addressing the coronavirus (COVID-19) situation.

We are closely monitoring events in our local community and continuously updating our policies and protocols as a result of new information.

Please know that our office is following all recommended guidance from public health authorities, including best practices for hygiene, infection control and medical professional team health. We feel confident in our ability to **continue seeing patients and providing Obstetric and Gynecologic care** according to the tradition of quality care you have come to expect and deserve.

Our highest priority is to keep all our patients and staff as safe and healthy as possible. The hospital will be screening all patients prior to allowing them to enter the Margot Perot building. Except under extreme circumstances, no one will be allowed in the building to accompany you to our office, and no one under 16 years old will be allowed in the building at all.

Beginning March 23, 2020, for patients who are unable to come to the office, we will offer virtual visits through our Telemedicine partner. Please call our regular office schedulers to set up your virtual appointment. They will email you the information and link to begin your visit with your physician at the scheduled appointment time. We have been assured that these virtual visits will be covered by your insurance company, including Medicare, in just the same manner as an in-person office visit.

If you have any questions about this notification, your upcoming appointment, or our Telemedicine service, please call our office during regular office hours.

Thank you for your continued trust and loyalty as we work together to fight this virus and maintain your health and well-being.

Sincerely,

Your Health Central Team